**Company B Survey**

Thank you for joining with us! Please take a few minutes to answer the following survey.

**IT Team ID: CB-3**

**SA: Strongly Agree, A: Agree, N: Neutral, D: Disagree, SD: Strongly Disagree.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Q1 | I feel that I understand why our company implemented Fb-SAP ERP as our Information System.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q2 | I was provided with on-the-job training before we went live with Fb-SAP ERP.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q3 | On the day we went live with SAP, I felt prepared to work on SAP.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q4 | From my perspective, the transition to SAP went smoothly.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q5 | I am able to be more productive with Fb-SAP ERP than I was before SAP ERP.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q6 | I can access information easier with SAP than I could before SAP.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q7 | SAP provides me with information that was previously unavailable to me.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q8 | I feel confident that the information I input/change/confirm in SAP is accurate and correct.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q9 | I feel that the costs to implement projects is reduced, projects exhibit higher levels of success, and greater strategic advantages is garnered.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |
| Q10 | I would rather use Fb-SAP ERP than our previous system.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | SA | A | N | D | SD | |

How else can we improve? Choose an option please.

|  |  |  |
| --- | --- | --- |
| Tool support is needed | Reduce complexity of FMs | Improve Fb-SAP ERP |

Name: Hani Date: 10/12/2023